

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

## **Access Statement for Trough Ivy House**

### **Introduction**

Trough Ivy House is uniquely situated by the main gates to Alton Towers. We offer high quality bed and breakfast accommodation to those visiting the world famous Alton Towers tourist attraction or for those wishing to visit the many other attractions the Peak District and Derbyshire Dales have to offer.

We have 3 bedrooms, one of which is on the ground floor. Two rooms have en- suite shower facilities. The third room is our suite which comprises 3 rooms - double bedroom, lounge area with sofa and TV and separate private bathroom. All rooms have TVs and tea and coffee making facilities.

We are licensed to sell alcohol to our guests for consumption in the bedrooms or our gardens.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01538 702683 or email [info@troughivyhouse.co.uk](mailto:info@troughivyhouse.co.uk).

### **Pre-Arrival**

- Our web site contains booking information, travel information, photographs and our terms and conditions
- If you have any further questions please call 01538 702683 or email [info@troughivyhouse.co.uk](mailto:info@troughivyhouse.co.uk)
- For Sat Nav users please put in Alton Towers. When you arrive and face the main entrance gate, look for Longshaw Lane and our Trough Ivy House Bed and Breakfast board to your left
- The nearest railway station is Uttoxeter (9.7 miles) and the nearest main line station is Stoke on Trent (18.1 miles)
- There is a bus service into Alton Towers from both rail stations between March and October (route number 32 and 32A)

- Taxis are also available from both rail stations, however, pre booking may be a good idea from Uttoxeter (numbers for local firms can be supplied)

### **Car Parking and Arrival**

- Guests are welcome to park in our secure courtyard during their stay until checkout.
- The courtyard is accessed via the archway on Longshaw Lane
- The courtyard is block paved and well lit at night by a motion sensor light
- Guests have access to their rooms from 4pm
- Guests are requested to vacate their rooms by 10.15am
- Assistance can be given with luggage

### **Welcome Area**

- Guests are welcomed and registered in Reception situated under the archway which is clearly signposted
- Reception is at ground floor level accessed by one step that is 6" high and a doorway 33" wide
- The room is well lit and has a tiled floor
- There are round and rectangular tables with upright chairs. The round tables seat 2 people and the rectangular table seats 2 to 4 people. These can be re-arranged to suit our guests
- Drinks and snacks are available to purchase from this room for guests to consume in their rooms or our gardens
- There is a selection of leaflets promoting local visitor attractions
- Guests will be met on arrival, registered, shown to their rooms and facilities explained by the owners, Carol or Terry

### **Bedrooms**

- The access door to the bedrooms is 33" wide with a step that is 4" high. The hall area has short pile fitted carpet and is well lit.
- There is one ground floor room with double bed and en suite facilities. There is a step into the shower of 15.5". The toilet is 16" from the floor and the sink is 34" set into a cabinet. The bedroom area is carpeted with short pile carpet and the

bathroom has vinyl flooring. The doors are 30" wide. Both the bedroom and bathroom are well lit with a combination of ceiling lights and table lamps.

- A second double room is situated on the first floor and is similar in dimensions and facilities to the ground floor room. This room is accessed by 2 steps of 7.5" rise, 180 degree turn followed by a further 11 steps.
- The third bedroom (the suite) is also located on the first floor. This comprises 3 rooms - double bedroom with sink set into a cabinet 34" high and a lounge area with 2 seater sofa and TV. This room has its own private but separate adjacent bathroom with a shower over the bath and toilet 16" high.
- All rooms are non smoking, equipped with tea and coffee making facilities and have a TV. All rooms have their own lockable entrances with doors that are 30" wide. All rooms have wardrobe storage, chests of drawers and bedside cabinets.

### **Bathrooms, Shower-rooms & Toilets**

- Two rooms have en-suite bathrooms, the third room (the suite) has a private, bathroom next door to the bedroom
- The ground floor bathroom offers the following: level entry from the bedroom through door 30" wide, vinyl flooring, toilet height is 16", sink height is 34" with screw taps and storage under, step into shower of 15.5", well lit with multi directional lights and shaving mirror and light
- The first floor bathroom offers: level entry from the bedroom, toilet height is 16", sink height is 33", shower with 9" step
- The suite on the first floor offers: separate, private bathroom facilities next door to the bedroom. The toilet height is 16", the sink height is 34" and there is a shower over the bath.

### **Public Areas - Halls, Stairs, Landings, Corridors**

- Internal - all public areas are well lit with ceiling lights. All are fitted with smoke alarms and emergency lighting. There is short pile carpet on the stairs, hall and landing. A handrail is fitted to one side of the stairs. The first floor is accessed by 2 steps of 7.5" rise, 180 degree turn followed by a further 11 steps.
- External - well lit with motion sensor lighting. Car park is blocked paved and even with a small gravelled area. The

gardens are accessed via 2 steps (9" high) with paved pathways, beds and lawned area.

### **Reception**

- Reception is situated under the archway which is clearly signposted
- Reception is at ground floor level accessed by one step that is 6" high and a doorway 33" wide
- The room is well lit and has a level tiled floor
- Drinks, including soft drinks and alcohol, and a selection of snacks are available to purchase from this room for guests to consume in their rooms or our gardens
- There is a selection of leaflets promoting local visitor attractions
- 'Wake Me Up Breakfast' is served to your room

### **Garden**

- The garden can be accessed from the courtyard via two steps, each step 9" high
- There is a flagged pathway to tables and chairs
- There is a large lawned area and a number of flower beds
- There is a beautiful wisteria covered pergola over part of the pathway

### **Additional Information**

- Free WiFi Internet access is available
- Licensed bar available to our guests
- Crockery available for 'takeaway' meals
- Each doorway contrasts with the surrounding walls

### **Contact Information**

Address: Trough Ivy House, Longshaw Lane, Farley  
Staffordshire ST10 3BQ

Telephone: 01538 702683

Email: [info@troughivyhouse.co.uk](mailto:info@troughivyhouse.co.uk)

Website: [www.troughivyhouse.co.uk](http://www.troughivyhouse.co.uk)

Local Public Transport: Route 32 and 32A